



Activator Methods Repair Service Contract

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|-----------------|--|------------------------------|--|
| Name: | | Email: | |
| Address: | | | |
| Phone: | | Date of Instrument Purchase: | |
| Invoice number: | | Serial #: | |
| Issue: | | | |

REPAIR TERMS

- I understand that Activator methods will evaluate my instrument and will be the deciding factor whether it is repairable or not and I will be notified. Units that are considered Beyond Economical Repair (not repairable) will not be covered under the Repair Policy. Activator will charge the return shipping fee as applicable.
- I understand that the repair may take a minimum of 15 business days to complete.
- I understand that the repair will carry a 60 day limited warranty of only the issue addressed on this form and that Activator Methods may not be held liable for failures in performance due to issues not related to the repair addressed on this form. Activator only warrants parts/repairs that were addressed during the repair process. Units that have been shipped to Activator that have been subject to misuse, submerged, dropped, been incorrectly handled, modified or suffered any other extraneous damage, not associated with normal wear and tear, will not be covered under the Repair Policy.
- I understand that Activator Methods may from time to time update or change the policy or conditions with or without notice.
- I understand that Activator will accept no liability for product damaged or lost in transit to or from our service repair facility.

PAYMENT TERMS

- I understand that it is my responsibility to pay the shipping cost of the instrument to Activator for repair and the cost of shipping and any fees including any taxes accrued from the return of the instrument to me. Destinations outside the continental US may require additional shipping fees. Return shipping of repaired instruments is subject to any and all duties and taxes deemed appropriate by the local customs authorities of the named recipient's destination country and are not included in the shipping costs reflected on the order. These duties and taxes are the sole responsibility of the person or persons placing the original repair order. Activator Methods International, Ltd. makes no claim of responsibility for the payment of any such duties and taxes imposed by any country as a result of the purchaser's repair order. These fees are the sole responsibility of the named recipient on the order.
- I understand that if the instrument is repairable then the cost to me will be \$450.00 plus all applicable fees and taxes for the repair and the return of the instrument.

DISCLAIMER

- By signing my name below, I certify that I have read the above information and that my signature certifies my understanding of, and agreement with, the terms of repair on the above listed instrument by Activator Methods.
- Activator Methods makes no guarantees that service will be uninterrupted or error-free and the use of the service or materials included in or made available as part of this service is at your sole risk and is provided on an "AS-IS" basis.

Signed

Date

Received by at Activator

Date